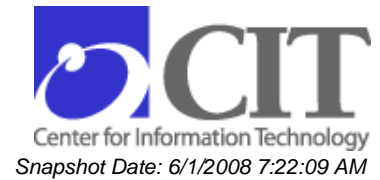


Customer Service Report for DCOB

For the period: Thursday, May 01, 2008 12:00:00 AM to Saturday, May 31, 2008 11:59:59 PM



	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	DCOB	Web	Other	DCS	DCOB	Other	DCS	DCOB	Other	To Close
ASR											
Colocation-OFF	0	0	0	1	0	1	0	0	0	0	0
Colocation-ON	0	0	0	5	0	4	0	0	1	0	0
Other	0	0	0	3	0	2	0	0	1	0	0
Connectivity											
TCP/IP	0	1	0	0	0	0	1	0	0	0	0
Local LAN											
LocalLAN/Connectivity	0	1	0	0	0	0	0	0	0	1	0
NIH Data Center											
Aperture Vista	0	2	0	1	0	2	0	0	1	0	0
Grand Total:	0	4	0	10	0	9	1	0	3	1	0

Total Tickets Closed:	4
Total Tickets Assigned/Pending/Checked Out:	10
Total Tickets Created:	14